



Serving Okaloosa • Santa Rosa • Walton Counties - Florida

March 18, 2020

Following the most recent directives from the Governor's office, we will be implementing the following rules regarding the COVID-19 national emergency management response. Please keep in mind these precautions for COVID-19 are mandated by government agencies and are subject to change and modification upon further directives from the Governor's office.

Effective March 18, 2020:

- All Programs: The Arc of the Emerald Coast's Programs will remain open at this time and services will continue to be provided as scheduled. This may change if precautions are extended or there is an order given to close. All clients and children should immediately wash their hands upon entering any Arc of the Emerald Coast facilities and service delivery locations. Individuals exhibiting symptoms of illness should stay home. Individuals that begin exhibiting symptoms during program participation will be sent home. Prior to any individual returning to a program after illness, the individual must be without symptoms for 48 hours and a physician's clearance note will be required.
- Visitation: The Arc of the Emerald Coast must suspend all visitation to day programs and group homes, until further notice. Unfortunately, this must include family members. This temporary suspension of visitation will also prohibit short visits where families pick up a loved one and drop them off at a later time, including overnight and weekend home visits. We understand the suspension of visitation is very difficult for families, but please know that this is to protect your loved ones and everyone involved.
- Outings: The Arc of the Emerald Coast has suspended all community outings for all programs. Community involvement will be limited to attending essential medical appointments and delivery and drive-thru pick up food orders.

We will continue to follow CDC guidelines of cleaning, sanitizing, and taking steps to limit activities to 10 or less participants, and will limit and eliminate activities where 10 or more would intermingle.

Please remain informed by regularly checking our website (www.arcemeraldcoast.org), social media platforms (Twitter, Facebook, Instagram), and e-mails. If you are not receiving our e-mails concerning the COVID-19 emergency management response, please contact Nikki Owen at nowen@horizonsfwb.com so your e-mail address can be added to our list.

Thank you for your patience and understanding.

Respectfully,
John Roper, Chief Executive Officer

To create a path from disability to capability.

(501c3 59-3109969 State of FL Reg # CH428)

OKALOOSA COUNTY MAIN OFFICE · 123 Truxton Avenue, Fort Walton Beach, Florida 32547 · Office: 850.863.1530 Fax: 850.862.4589
SANTA ROSA COUNTY MAIN OFFICE · 6225 Dixie Road, Milton, Florida 32570 · Office: 850.623.9320 Fax: 850.623.2877

www.arcemeraldcoast.org